



ASSOCIATION OF VISITING COMMITTEES
FOR SCOTTISH PENAL ESTABLISHMENTS

**GREENOCK PRISON
VISITING COMMITTEE**

**ANNUAL REPORT
1 APRIL 2013 - 31 MARCH 2014**

CONTENTS		Page No
Section 1	Contents	2
Section 2	Statutory Role of the Visiting Committee	4
Section 3	Executive Summary	5
Section 4	The Work of the Visiting Committee	
	4.1 Members	7
	4.2 Statistics	7
	4.3 Committee Training	8
	4.4 Complaints	8
Section 5	The Prison	
	5.1 Description of the Prison	9
	5.2 Buildings and Estate	9
Section 6	Provision for Prisoners	
	6.1 Food	10
	6.2 Healthcare	10
	6.3 Education	12
	6.4 Training and Work Activities	13
	6.4.1 VT Painting and Decorating	13
	6.4.2 VT Bricklaying	13
	6.4.3 VT Hairdressing	13
	6.4.4 Wood Production Shops	14
	6.4.5 Cleaning	14
	6.4.6 Environmental Party	14
	6.5 Community Reparation	15

6.6	Physical Education	16
6.7	Link Centre	16
Section 7	Acknowledgements	17

Section 2

Statutory Role of the Visiting Committee

The statutory responsibilities of Visiting Committees and of their members are set out in Part 17 of the Prisons and Young Offenders Institutions (Scotland) Rules 2011, made under Section 8(2) of the Prisons (Scotland) Act 1989 (c.45). That states: “Rules made under Section 39 of this Act shall prescribe the functions of Visiting Committees, and shall among other things require members to pay frequent visits to the prison and hear any complaints which may be made by the prisoners and report to (Scottish Ministers) any matters which they consider it expedient to report; any member of the Visiting Committee may at any time enter the prison and shall have free access to every part thereof and to every prisoner.”

A Visiting Committee is specifically charged to:

- co-operate with Scottish Ministers and the Governor in promoting the efficiency of the prison;
- inquire into and report to Scottish Ministers upon any matter into which they may ask them to inquire;
- immediately bring to the attention of the Governor any circumstances pertaining to the administration of the prison or the condition of a prisoner when they consider this necessary; if the Governor has not remedied matters within a reasonable period of time, they shall bring the matter to the notice of Scottish Ministers;
- from time to time, inquire into the state of the prison premises and inspect the food and drink provided to the prisoners and if at any time they find these unsatisfactory, record any deficiencies in their minute book and send a copy to Scottish Ministers and the Governor;
- hear and investigate any applications or complaints which prisoners may make to them and report their findings to the Governor and Scottish Ministers;
- visit the prison fortnightly by not fewer than two of its members;
- at its discretion inspect prison records other than personal records, prisoners’ records and security manuals or other papers which have implications for security and make a note of their inspection in the minutes;
- make an annual report for the 12 months ending on 31st March each year to Scottish Ministers about the state of the establishment and its administration and include any advice and suggestions they consider appropriate.

Section 3

Executive Summary

Once again the Visiting Committee has worked effectively throughout the reporting year. There have been no major issues brought to the attention of the VC which have not been able to be resolved with the support of the Governor and staff of the prison.

Unfortunately there have been a number of resignations from the VC during the year. Some of these have been as a natural consequence of the age profile of the membership. In addition however it may be that the lengthy period of uncertainty as to the future of the VCs and the possible date of any replacement of the current system has encouraged some members to retire.

The role of a VC member involves considerable responsibility and demands a level of commitment which may not always be recognised in public policy statements. A feeling of being taken for granted by policy makers, particularly during the current protracted period of uncertainty, makes it increasingly difficult to maintain enthusiasm and commitment.

Despite the difficulties presented by multiple resignations, it has been possible to attract a new member who has now completed foundation training at national level along with local induction supervision within the prison which has involved all of the remaining experienced VC members. It is hoped that further recruitment might take place in the coming year to maintain and improve the service now being provided.

Throughout the year the VC for HMP Greenock has dealt with the operational difficulties arising from resignations and maintained a high level of professionalism in the service it has provided. Members have continued to carry out visits on a very regular basis. Changes in working practice have been adopted to ensure that the prison is visited every week and the current system of operating has allowed the VC to maintain the effectiveness of its work. This is clearly demonstrated in the statistical analysis given in Section 6 of this report.

The VC in HMP Greenock has a history of dealing appropriately with a wide range of issues raised by prisoners. The good relationships which members have with both prisoners and staff have encouraged development of a culture where prisoners often wait to see a VC member during a normal visit rather than make a specific request recorded in the request book. This is only possible because prisoners know that VC members will be available every week and that they can be easily accessed. This is again reflected in the statistical analysis in Section 6 of this report where it is clear that the number of issues dealt with and resolved is very much greater than the numbers of formal requests in the requests book.

During the year there has been a change of Governor but the previous open door policy has continued and developed with VC members having easy access both to the Governor and to all members of the management team. This is very much appreciated and contributes greatly to the way in which VC members are able to respond to issues and to resolve them in a quick, effective and informal manner.

At its 4 regular meetings as a committee throughout the year the Governor has provided full and detailed reports on the operations of the prison. In addition he has provided full information about the nature of current policy and intended future development in the management of the prison. Concerns and questions raised by members of the committee have been answered very openly and fully.

The Visiting Committee has greatly appreciated the willingness of the Governor and also his senior staff to engage fully in discussion with members of the committee on policy and practice matters relevant to the operations of the prison.

Throughout the year VC members during their regular weekly visits have found the prison to be efficiently managed and well organized. Prison staff at all levels have continued to show themselves to be responsive to the needs of prisoners as well as to the issues raised by them and taken up by committee members.

Section 4

The Work of the Visiting Committee

4.1 Members

The undernoted members served on the Committee during the period of this report:

Councillor Keith Brooks	
Councillor Gerry Dorrian	
Mrs Anne Freebairn	
Councillor Vaughan Jones	
Mr Alexander MacPherson, J.P.	Chair until 19 th September 2013
Mr Sandy Nimmo	Chair from 19 th September 2013 to 12 th March 2014
Mrs Heather Roach	
Mr Magnus Ross, J.P.	Chair from 12 th March 2014
Mr Peter Walker	

4.2 Statistics

Recommended complement of VC members (per Rule 155)	8	(2012/13 - 8)
Number of members at start of reporting period	8	(2012/13 - 8)
Number of members at end of reporting period	5	(2012/13 - 8)
Number of new members joining during reporting period	1	(2012/13 - 0)
Number of members leaving during reporting period	4	(2012/13 - 0)
Number of VC Meetings during reporting period	4	(2012/13 - 4)
Average number of attendees at committee meetings	5.5	(2012/13 - 6)
Total number of formal complaints received	7	(2012/13 - 8)
Total number of normal visits by VC members to the prison (this last figure excludes attendance at meetings, special events or for admin purposes)	77	(2012/13 - 94)

MEMBER

NUMBER OF VISITS

Cllr Keith Brooks	8
Cllr Gerry Dorian	12
Mrs Anne Freebairn	15
Cllr Vaughan Jones	7
Mr Alexander MacPherson, J.P.	11
Mr Sandy Nimmo	16
Mrs Heather Roach	16
Mr Magnus Ross, J.P.	20
Mr Peter Walker	8
Total	113 (2012/13 - 114)

The total number of visits for each member includes attendance at committee meetings, special events, a meeting with HMCIP, and visits for admin purposes by the Chair)

4.3 Committee Training

One new member completed the AVC Foundation Course in September 2013. She then joined the VC, visiting along with several existing members to gain experience. At the beginning of March 2013, she then started to visit the prison on her own as part of the normal duty rota.

No specific in-house training sessions were held during the period of this report other than the induction supervision visits referred to above in relation to the new member of the Committee.

The possibility of further in-house training will shortly be reviewed in consultation with Training Officer Tom Muir.

4.4 Complaints

The number of complaints recorded in the requests book and dealt with by VC members was, as is customary at HMP Greenock, very low. This does not however reflect the total number of complaints raised with VC members and followed up by them. A detailed analysis of the Visits Book indicates that 32 substantive concerns were raised by prisoners with VC members during the course of their visits. All of these issues were followed up and satisfactory outcomes reached.

This reflects the positive relationships that VC members have with both prisoners and prison staff. Members of the VC regularly spend time with prisoners and staff during visits, interacting with them and listening to their views.

The 7 formal complaints recorded in the Request Book were categorised as undernoted:

Medical	3
Administration	2
Accommodation	1
Cancelled	1

Section 5 The Prison

5.1 Description of the Prison

HMP Greenock is small but complex, with an agreed capacity of 249. It accommodates a diverse population; remands, long-term, short-term, male and female prisoners. At the time of writing, the prison numbers were 244.

The Prison comprises the following accommodation areas:

AILSA HALL serves designated courts, namely Greenock, Campbelltown, Dunoon, Lochgilphead, Oban and Rothesay. Untried prisoners from the main courts that Greenock previously accepted now go to Low Moss direct from court, while adult convicted prisoners come straight to Greenock. Ailsa hall runs on a single occupancy basis, and each cell in the hall has integral sanitation. There is a fully equipped disabled cell on the ground floor and an observation unit for vulnerable prisoners

DARROCH HALL holds a range of female prisoners (but the majority are short-term) from the west of Scotland. All cells have integral sanitation and all are single occupancy.

CHRISWELL HOUSE provides a national facility for selected male prisoners serving 12 years or over, affording them the opportunity for progression towards release. Testing for progression to the Open Estate involves prisoners undertaking community work placements and special escorted leaves, either to a place of interest or to a family member's home address. The hall divides into four sections and each prisoner has his own key. Sections are locked off at night, but there is 24 hour access to toilets and showers.

WORKSHOPS AND VOCATIONAL TRAINING: The prison provides a range of workshops and vocational training courses which include Joinery, Catering, Bricklaying, Painters, Laundry, Hairdressers and Industrial Cleaners.

Greenock Prison also works in partnership with a number of external agencies including New Lanarkshire College, Job Centre Plus, New Routes, Families Outside and Shine. The Prison also operates its own Throughcare Support scheme.

5.2 Prison Buildings and Estate

Throughout the year there has been significant investment in supporting the infrastructure and in maintenance of the prison to a value of approximately £2m. This is a continuing programme involving upgrading of fire detection systems, the installation of personal alarm systems, cell call systems and an upgrading of the heating system.

There has also been a new building project started during the reporting year. This is to provide 8 male and 6 female spaces in Community Integration Units (CIUs) in purpose built accommodation at a cost of approximately £1.7m and work is now well underway.

The continuance of work on these projects along with the presence of significant numbers of contractors has been managed with minimum impact on the normal operations of the prison even though the space available is very limited within the perimeter of the prison site.

Section 6 Provision for Prisoners

6.1 Food

During the last year the Catering Department has had several changes in staff and two new catering officers have been introduced. The quality of the service provided has been maintained throughout these changes.

The three week menu rotation has now been changed twice during the last twelve months. Part of the menu change has been to introduce a more snack type of lunch provision. Fresh fruit and soup are now being offered along with a choice of three snacks.

No complaints have been received about these changes and the catering department now hold focus groups with prisoners every 8-12 weeks.

All special dietary needs as well as religious requirements are catered for in the provision of food to prisoners.

The catering department was able to purchase two large gas barbecues during the year. These were used during the summer months of 2013 to enable prisoners to take lunch in the open air. This proved to be a great success.

The barbecues have also been used at family days for prisoners and staff when they have contributed to creating a more informal and positive environment.

The food provided to prisoners is sampled on a regular basis by VC members and has always been found to be tasty and of acceptable nutritional standard. The professional catering staff have very good relationships with prisoners working in the department. This contributes to positive outcomes and to the quality of production achieved by the department within its limited budget.

6.2 Healthcare and Mental Health

The health centre continues to be staffed from 0745hrs to 2115hours weekdays and 0830hrs to 1830hrs at weekends.

The health care team comprises of a Clinical Manager, a Deputy Manager, 6.33 WTE Practitioner Nurses, 2 addictions and mental health nurse's and 2 part time health centre administrators.

An Addictions Nurse and Healthcare Support Assistant have recently been appointed and have yet to take up post. This will mean a full complement of the nursing team at the prison

The medical service is particularly varied to take account of the diverse population at HMP Greenock. The doctors attend 5 x 4 hour sessions with the out of hour's service covering weekends.

The core services continue to be provided. All clinics are Nurse-led and include Blood Borne Virus, Asthma, Learning Disabilities, Mental Health, Addictions, Smoking Cessation and the National Naloxone Programme.

Smoking Cessation support is now provided by a dedicated smoking cessation specialist health improvement practitioner. Service is now more specialised resulting in an increase in the number of clinics and quit attempts. Since June 2013, the NHS has assumed governance for the Enhanced Addiction Caseworker Team (formerly Phoenix Futures). This has allowed the NHS to offer evidence based individualised care plans for patients' with addiction issues in the prison.

Visiting specialist services include Psychiatrist, Dentist, Optician and Podiatrist and waiting times continue to reduce. The demand for the dental service continues to be very high. Several additional dental clinics have been held to reduce the waiting list for this service. No patient is left in pain awaiting the service and all patients receive suitable analgesia & antibiotics till they are reviewed.

NHS IT systems continue to benefit care delivery through improved communication and information sharing between the community, secondary care and ourselves. New patients in the prison receive their treatment without a delay, thanks to these improved systems.

Refurbishment and upgrading work has now been completed in all areas of the health centre and the health centre is now being re-decorated. The health centre is now equipped to deliver contemporary healthcare provision.

The centre strives to deliver patient centred evidence based care for its clients within the prison. However, the patients in the prison can complain about any aspect of their care and have access to the NHS complaint system. Under the governance processes, we analyse and investigate every complaint and feedback example is investigated and analysed. We learn from this process to avoid any re-occurrence.

New Services

Healthcare staff continually strive to improve care through introducing new services to their client group.

Alternative Therapies - Mental health support - Extra Gym session provided to help motivation and to improve confidence and self esteem

Drop in Clinic - located in Chrisswell House on Tuesday Evenings. Clinic provides opportunities for patients to discuss any issues or health concerns, and to reach patients who work everyday.

Well Women - Sandyford Clinic - Sexual health clinic provided on the last Wednesday of the month for female patients.

Keepwell - Fortnightly visiting service provided by a Keepwell nurse aimed at all patients over 35

6.3 Education

The Learning centre was busy throughout the year with several developments taking place.

Changes in the timetabling structure of sessions led to an increase of daily sessions available from 3 to 4. This has created increased flexibility in curriculum choice available to male prisoners and has also improved the scheduling of work for Learning Centre staff.

Three long standing members of staff left during the year but have been replaced with talented new staff who have brought great enthusiasm to their work in the Learning Centre.

Regular Open Learning Forums take place and Philosophy has now been added to the curriculum choice available. Further regular meetings take place to encourage prisoners to enter work for the STIR magazine and for Koestler.

In addition to the core provision of the Learning Centre there has been a wide range of additional activity including:

- Celebration of Women's International Day
- Guest Speakers
- Author visits
- Visiting Theatre performances
- Concerts
- Visit from Glasgow Science Centre (with display equipment)
- Anti Violence Week, held during Prisoner Week, incorporating a Conversation Cafe
- Awards Ceremonies
- Pan African visit during Refugee Week, including textile and music workshops
- Knitting Project
- Preparation for the Scotland in Focus National Award
- Visiting Committee Lunch where invitations were issued and lunch prepared, cooked and served by the cookery class
- Broadcasting of programmes made by prisoners for prisoners on Radio Release, the Prison Radio, every evening and all weekend.
- Supporting the preparation for the 'Jesus Play' with artwork, creative writing and with technological expertise. This production was due to be performed just after Easter.
- Writing cards to prisoners of conscience as part of the 'Right to Write' campaign by Amnesty International.

The work of the Learning Centre continues to develop with future objectives to increase the number of learning sessions made available for female prisoners and also to continue to encourage and expand the open learning options available for those serving longer sentences.

The Visiting Committee was very grateful to the Learning Centre for organising the Visiting Committee Lunch. This was an impressive example of what had been achieved with the female prisoners in the cookery class demonstrating skills at a level that they had not previously thought possible. The prisoners shared the lunch with members of the committee and with senior prison staff and were able to discuss their progress.

Male and female prisoners have worked together during the later stages of rehearsal for the 'Jesus Play' and this has worked well without causing any significant management difficulties.

6.4 Training and Work Activities

6.4.1 VT Painting and Decorating

This 13 week course continues to be popular as it delivers skills that anyone can use to decorate their own accommodation to a high standard. So far this year the instructor has delivered modules at Intermediate 1 level and Intermediate 2 level in the National Progression Awards.

The instructor in this workshop is also an internal verifier for the painting and decorating cognate group and visits other establishments that are delivering SQA awards to check that they are adhering to the standards set for the qualification.

The instructor was also involved in delivering community reparation by prisoners on two sites over the past year.

6.4.2 VT Bricklaying

This 13 week course is primarily aimed at male offenders. It provides basic brick laying skills that cover half brick and single brick walling, cavity wall construction, block work, decorative brickwork and arches.

Whilst, at the end of the course, the individuals are by no means skilled bricklayers the majority of them will possess sufficient skills to construct small non-load bearing structures.

The party undertook an internal project this year, turning an awkward piece of ground outside the visits into an area that can be used for visits during good weather. This involved levelling the ground, building walls, laying mono block and amending existing pathways. Due to the restrictions in place in the area it was necessary to change the levels by hand digging as mechanical equipment could not be used.

The instructor continues to provide a service to the rest of the prison estate as an internal verifier for the bricklaying cognate group and visits other establishments that are delivering SQA awards to check that they are adhering to the standards set for the qualification.

As detailed later in the report he was involved in delivering community reparation by prisoners on two sites over the past year.

6.4.3 VT Hairdressing

The instructor for this work area is currently undergoing training at James Watt College to gain the SVQ Level III in hairdressing after successfully completing the SVQ Level II in hairdressing last year. She has just been informed of her success in completing the A1 assessor award which will allow her to assess candidates using a variety of techniques. Upon successful completion of the SVQ Level III in hairdressing it is intended to apply to the SQA for permission to deliver modules in the NPA in Cosmetology to prisoners.

As the party consists of two distinct groups based upon gender this will allow delivery of specific qualifications relating to barbering for males and hairdressing for females.

Over the past year work continued with the West College (formerly James Watt), with their students and lecturers attending the prison to deliver a number of different hair and beauty treatments. The prison was also approached by the Kilwinning campus of Ayr College as they were experiencing problems accessing women customers for their students. The result is that students now attend the prison on alternative days from West College with both students and women gaining from this collaborative working.

6.4.4 Wood Production Shops

There are two independent wood workshops at Greenock with distinct production outputs. Downstairs is the machine shop employing a maximum of 10 women (at work) from Darroch Hall. They are involved in all aspects of wood machine work and packing. As a quality control measure all items are fully assembled to ensure that there will be no problems for customers. The women continue to like this type of work principally because it is something that they have not been involved previously.

The assembly shop employs a maximum of 12 men (at work) from Ailsa Hall and Chrisswell House. The work involves drilling, finishing off the individual components and assembling the various pieces that go to make up the product.

In the last financial year production was 342 Standard 8 seat picnic tables and 170 compact version 8 seat picnic tables. There is currently a contract for a further 100 standard 8 seat picnic tables.

6.4.5 Industrial Cleaners

The industrial cleaners section successfully gained approval to deliver the updated BICSc training and certification to prisoners in November 2013.

This party is responsible for training all prisoners employed in cleaning duties throughout the prison, ensuring compliance with the SPS Infection Control policy. They also carry out Response Biohazard training with selected prisoners who deal with any body fluid spills or contamination in the prison with both instructors able to deliver this qualification.

Since April 2013 they have delivered 293 BICSc units to 20 male and 23 female prisoners and trained and certificated 6 male and 3 female in Response Biohazard procedures.

There is a small dedicated group of prisoners who work under the direct supervision of the Industrial Cleaning Instructor visiting various areas of the prison to carry out general cleaning duties on a rota basis.

6.4.6 Environmental Party

This party has been successful in enabling the prison meet its obligation to reduce its carbon footprint in line with Government policy. It ensures compliance with the legal requirement to produce specific separate waste streams in line with the "Waste (Scotland) Regulations 2012". The environmental party also has responsibility for maintaining both the internal and external grounds of the prison.

It employs 6 prisoners from Chrisswell House in the waste management and recycling part of the business of the prison and up to 6 other prisoners in ground maintenance. Work is assigned whilst at the same time providing training to and monitoring of those prisoners who have the prison external grounds as their community work placement.

The rate of recycling has continued to improve with waste being sorted into specific waste streams as designated by the Scottish government.

On the grounds side of the party it is intended to increase the amount of ground available to grow vegetables. It is also planned to introduce some older prisoners in Chrisswell to gardening. This will be achieved by digging over the ground at the back of Chrisswell and allocating areas to be looked after by individual prisoners. The food produced will be given to the kitchen for use in producing meals or to New College Lanark for use in their Healthy Eating classes.

6.5 Community Reparation

Work continues in the community utilising the skills of staff within the Offender Outcomes group. The environmental officer took a number of prisoners out to work alongside the Unpaid Work Group run by the local council; they initially were involved in cleaning and painting railings in the Kilmacolm area. The objective of the joint working being to get the prisoners talking to those on the work scheme with the aim of trying to deflect them from continuing with their offending behaviour.

Two other specific projects that were undertaken this year involved the VT Painting and Decorating Instructor working at St Fergus Church in Paisley with a couple of prisoners. They were involved in preparing and painting the church hall which was to be used to run a lunch club and other activities to encourage increased community involvement.

The most recent initiative started with further work with the Unpaid Work Group at the new premises for Reach for Autism to do some painting in the building. This expanded through time and saw a number of instructors with different skills becoming involved with specific parts of the project.

The VT Bricklaying instructor, with assistance from prisoners, built an emergency wheelchair access path from an elevated fire escape door to ground level. This entailed building a wall and then backfilling the ground to produce a surface to lay mono block on. He also modified the mono block at two other external entrances to allow wheelchair access.

The VT Painting and Decorating instructor was responsible for painting large areas of the building directing prisoners on how to achieve a “professional” finish to the painting being done.

The Industrial Cleaning instructor assisted in the project by working with prisoners to clean internally, gather up around 200 tyres that had been dumped in the grounds and assist with the cleaning and moving of furniture within the centre.

6.6 Physical Education

There is a well equipped gymnasium and sports hall available in the prison and the facilities are popular and well used.

The department provides activities for all prisoners and staff. The multi activity approach used gives an opportunity to do weights, badminton and cardiovascular workouts at an individual pace with guidance from instructors. Completion of a health questionnaire and induction is required for prisoners and staff before full membership is given. Spin sessions, kettle bell classes and aerobics are offered to both male and female prisoners.

Each residential area has a separate time allocation and there are specific sessions available for vulnerable prisoners to attend in safety. Long term prisoners from Chrisswell House mainly attend in the evening due to external work involvement. Taster sessions are offered to women and this helps overcome misgivings and fears about taking part in exercise. This has led to attendance by women now increasing.

The department now works with staff from the NHS health centre to provide specific classes for those with mental health issues and this has been seen to have beneficial effects on participants. Individual prisoners are also assisted in rehabilitation from illness with guidance from NHS Physiotherapists.

With New College Lanark, a Fit Together Group now operates allowing individuals with special needs to attend the prison to take part in a variety of activities with prisoners. This has appeared to benefit all involved with prisoners able to gain SQA qualifications.

Continuing efforts are made to encourage more prisoners to become active and particularly to assist older prisoners to become involved in a more active lifestyle.

6.7 Link Centre

Link centre staff continues to deliver Constructs, Drug - Action for Change and Alcohol Awareness programmes. In addition this year has seen the introduction of the White Ribbon Scotland awareness session; this is a campaign to involve men in tackling violence against women and has been quite successful.

They have also been involved in the delivery of the pilot of Survive and Thrive (which has recently gained accredited status) that provides women survivors of sexual abuse with survival techniques.

In addition to this the link centre continue to provide space and co-ordinate interviews for the following organisations:- Job Centre Plus, NHS Addictions, Aspire Together, Circle, Shine, Open Secret, Dumbarton Alternatives, City of Glasgow College, Adult Literacies and Inverclyde Housing.

A member of the link centre team is currently working part time in the community to identify opportunities for volunteering for prisoners when they are liberated. The objective of this project being to allow individuals to build upon existing social and work skills with a view to potentially moving into paid employment having built upon their existing CV.

7 Acknowledgements and Thanks

The Visiting Committee would like to thank the Governor, Senior Staff in the Prison, Senior Health Centre Staff, and the New College Lanarkshire Manager of the Education Centre for the co-operation and support which they have provided throughout the year. They have made available considerable detailed factual information on the operation of the prison as members have gone about their visiting programme. This has been very much appreciated.

The Visiting Committee is very grateful for the support of Inverclyde Council throughout the year in providing administrative assistance and support at committee meetings and on an ongoing basis. It particularly acknowledges the support of Inverclyde Council in the production and distribution of this report.

Any omissions or errors, and all evaluative comments throughout the report remain entirely the responsibility of the Visiting Committee and its Chair.

Visiting Committee,
HMP Greenock,
30th April, 2014